

08-420 Office of Motor Vehicles

Agency Description

The Office of Motor Vehicles is responsible for regulating and controlling drivers and their motor vehicles through the issuance of drivers' licenses, motor vehicles licenses, and certificates of title.

The Office of Motor Vehicles has one program, the Licensing Program. The mission of the Licensing Program is to serve people through the administration of motor vehicles registration and driver's license laws in a professional, compassionate and responsive manner while maintaining a high standard of quality through an innovative approach to customer service.

The goals of the Licensing Program of the Motor Vehicles are:

1. Improve customer service satisfaction by expediting the services rendered.
2. Through electronic access, improve the quality and quantity of the communication and data share with Louisiana courts, law enforcement agencies, other agencies and the public.
3. Improve the public's awareness of and compliance with Office of Motor Vehicles' rules and policies in order to reduce needless waits in line, unnecessary customer visits to the office and reduce telephone calls to the office.

The Licensing Program through field offices and headquarter units issues Louisiana driver's licenses, identification cards, license plates, registrations and certificates of titles; maintains driving records and vehicle records; enforces the state's mandatory automobile insurance liability insurance laws; reviews and processes files received from law enforcement agencies and courts, governmental agencies, insurance companies and individuals; takes action based on established law, policies and procedures; complies with several federal/state mandated and regulated programs such as Motor Voter Registration process and the Organ Donor process.

AGENCY BUDGET SUMMARY

| | ACTUAL 2000-2001 | ACT 12 2001-2002 | EXISTING 2001-2002 | CONTINUATION 2002-2003 | RECOMMENDED 2002-2003 | RECOMMENDED OVER/(UNDER) EXISTING |
|---|---------------------|---------------------|-----------------------|---------------------------|--------------------------|---|
| MEANS OF FINANCING: | | | | | | |
| STATE GENERAL FUND (Direct) | \$0 | \$0 | \$0 | \$534,070 | \$2,033 | \$2,033 |
| STATE GENERAL FUND BY: | | | | | | |
| Interagency Transfers | 29,613 | 206,946 | 206,946 | 206,946 | 206,946 | 0 |
| Fees & Self-gen. Revenues | 38,599,935 | 40,684,542 | 40,885,342 | 41,661,329 | 40,125,276 | (760,066) |
| Statutory Dedications | 496,976 | 7,490,157 | 7,490,157 | 8,214,128 | 10,259,865 | 2,769,708 |
| Interim Emergency Board | 0 | 0 | 0 | 0 | 0 | 0 |
| FEDERAL FUNDS | 0 | 0 | 347,636 | 246,685 | 241,636 | (106,000) |
| TOTAL MEANS OF FINANCING | \$39,126,524 | \$48,381,645 | \$48,930,081 | \$50,863,158 | \$50,835,756 | \$1,905,675 |
| EXPENDITURES & REQUEST: | | | | | | |
| Licensing Program | \$39,126,524 | \$48,381,645 | \$48,930,081 | \$50,863,158 | \$50,835,756 | \$1,905,675 |
| TOTAL EXPENDITURES AND REQUEST | \$39,126,524 | \$48,381,645 | \$48,930,081 | \$50,863,158 | \$50,835,756 | \$1,905,675 |
| AUTHORIZED FULL-TIME EQUIVALENTS: Classified | 794 | 785 | 784 | 784 | 778 | (6) |
| Unclassified | 2 | 1 | 2 | 2 | 2 | 0 |
| TOTAL | 796 | 786 | 786 | 786 | 780 | (6) |